

SCOTTISH WIDOWS - MEMBER HELPLINE

Dedicated member team on hand to support any queries you may have regarding your pension.

Telephone: 0345 755 6557

Email: WorkplacePensionsCustomerService@scottishwidows.co.uk

SCOTTISH WIDOWS - YOUR SCHEME MICROSITE

[Welcome to your workplace pension - Scottish Widows](#)

Really useful page where Scottish Widows have pulled together lots of guides, information and links to help you understand your pension. Always a good starting point if you are looking for any information.

SCOTTISH WIDOWS - ONLINE PORTAL

[Scottish Widows - Online Employee Portal](#)

Online portal where you can view and take action with your pension. You can see your pension value, payments, investments, nominate/update beneficiary, access tools and calculators and more.

SCOTTISH WIDOWS APP - AVAILABLE ON APP OR ANDROID STORE

People can easily view their policy, check their payments, investments, access financial wellbeing support and more from the Scottish Widows App. There will be lots more features appearing in 2023.

KEEP UP TO DATE

[Keeping in touch](#)

If you are interested in finding out any new developments or news from Scottish Widows, you can register your email here to be kept up to date.

TRANSFER AN OLD PENSION

[Pension transfer | Combine online | Scottish Widows](#)

Scottish Widows have a non-advised transfer service on their website. If you have your old policy details, you can complete a simple application form and Scottish Widows will do the rest, transferring your old pension into your Scottish Widows policy.

Information on the website about key considerations when transferring.

SCOTTISH WIDOWS - FINANCIAL WELLBEING SUPPORT

[Be Money Well Hub | Scottish Widows](#) *(not accessible from behind the PBS firewall)*

Scottish Widows have made financial wellbeing support available on their new Be Money Well site. People can access guides, videos, tips, tools/calculators and more to help people feel more confident about their wider finances.

PENSION WELLBEING GUIDE

[Pension Wellbeing Guide](#)

Specific wellbeing information and guidance for pensions.

PENSION FAQ'S

[Pensions questions | Existing customers | Scottish Widows](#)

Scottish Widows have pulled together a list of answers to common pension queries.

DEALING WITH UNCERTAINTY HUB

[Dealing with Uncertainty | Scottish Widows](#)

Scottish Widows have pulled together a page to give people help and guidance in light of global events. This has been updated throughout the Covid-19 Pandemic, Cost of Living Crisis and Market Turmoil of 2022. The page will continue to be updated with support in light of new events.

UNDERSTANDING WHAT HAPPENS TO YOUR PENSION IF YOU DIE

[What happens to your pension when you die? | Scottish Widows](#)

Understanding what happens to your pension if you were to die. Who gets it, tax implications and more. Reminder that you can nominate/update your beneficiary on the online portal - [Scottish Widows - Online Employee Portal](#)

PLSA RETIREMENT LIVING STANDARDS

<https://www.retirementlivingstandards.org.uk/>

Helpful guidance around how much is required in retirement to enjoy a minimum, moderate or comfortable level of income in retirement.

WOMEN IN RETIREMENT

[Women and Retirement reports | Scottish Widows](#)

Scottish Widows so an annual report looking at the gender pension gap, aiming to highlight key issues and give some thought to support required to close the gap. Released every November.

SCOTTISH WIDOWS - RETIREMENT HUB

[Pensions and retirement planning | Scottish Widows](#)

Really helpful starting point for retirement planning. Regardless of what age or stage you are in preparing for retirement, there are different tabs for each stage.
