



IT Desktop Analyst

Job Type: Onshore
Location: Abercrombie Court, Westhill
Contract Type: Permanent

PBS Offshore are looking to recruit an IT Desktop Analyst on a permanent, full-time basis.

Job Description/Duties:

- First Point of contact for IT Helpdesk
- Initial diagnosis of IT issues, prioritizing IT issues, supporting customer problems, software and hardware installation
- Developing work instructions and processes to help promote self-service
- Some application administration and dealing with 3rd party vendors on issues, patches and upgrades

Skills/Experience:

- Excellent working knowledge of Office 365, One Drive, SharePoint, Windows 10, and troubleshooting these programmes.
- Excellent analytical and problem-solving ability
- Excellent customer service skills
- Outstanding inter-personal and relationship building skills
- Ability to multi-task, prioritise and manage time effectively

Should you wish to apply for the above role, please send a copy of your CV to:

RecruitmentUK@semcomaritime.com

Subject header: Planner

Closing date: 30th June 2022

www.pbs-offshore.com

